

**CovaU Pty Ltd**

- No contract term
- Single rate

- Call **1300 689 866**
- [www.covau.com.au](http://www.covau.com.au)

**Estimated electricity costs**

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **CovaU Pty Ltd** on **1300 689 866** for pricing details.

**Features**

- No direct debit payment required
- No pay on time discount
- No green power
- No fixed price contract
- Paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV442573SR**.

**Offer details**

<b>Distributor</b>	AusNet Services (electricity)
<b>Offer type</b>	Standing offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-01-2023
<b>Expiry date</b>	Contact the retailer

**Offer eligibility**

This offer is available to residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For more details about the eligibility... more details below

**Contract details**

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	This offer is available to residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For more details about the eligibility criteria, please contact CovaU on 1300 689 866.
<b>Prices are not fixed</b>	We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.
<b>Contract expiry details</b>	The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions
<b>Full terms and conditions</b>	See our full terms and conditions to <a href="http://www.covau.com.au">www.covau.com.au</a> for details.
<b>ESC licence information</b>	Electricity and gas retail licence under CovaU Pty Ltd

**Fees**

	(incl. GST)
<b>Other fee</b>	<b>Flat rate: \$25.00</b>

\$25.00 (inc. GST) Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.

<b>Disconnection fee</b>	<b>Flat rate: \$39.89</b>
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\$39.89 (inc. GST) fee may apply when your property is disconnected. This fee is passed through from your distributor and may vary.

<b>Reconnection fee</b>	<b>Flat rate: \$39.89</b>
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\$39.89 (inc. GST) fee may apply when your property is reconnected. This fee is passed through from your distributor and may vary.

<b>Direct debit dishonour payment fee</b>	<b>Flat rate: \$9.50</b>
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\$9.50 (inc. GST) Direct debit dishonour payment fee

<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.82%</b>
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A 0.82% (inc. GST) fee may apply to payments made by debit and credit cards.

<b>Cheque dishonour payment fee</b>	<b>Flat rate: \$9.50</b>
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\$9.50 (inc. GST) Cheque dishonour payment fee

<b>Other fee</b>	<b>Flat rate: \$3.00</b>
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\$3.00 (inc. GST) Over the counter payment fee – may apply for over the counter payments made at an Australia Post outlet.

<b>Other fee</b>	<b>Flat rate: \$1.75</b>
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\$1.75 (inc. GST) Paper Bill Fee.

<b>Credit card payment processing fee</b>	<b>Percentage of bill: 0.80%</b>
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A 0.803% (inc. GST) applies to credit card payments via Australia Post.

<b>Connection fee</b>	<b>Flat rate: \$39.89</b>
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\$39.89 (inc. GST) Special Meter Read fee. This fee is passed through from your distributor and may vary.

#### Additional information

You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit [www.covau.com.au/additionalfees](http://www.covau.com.au/additionalfees)

## Billing details

<b>Bill frequency</b>	1 month
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<b>Payment options</b>	Please contact the retailer to discuss payment options
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## Offer rate and details

### Local time

<b>Season 1 electricity charges - (01-Apr - 30-Nov)</b>	<b>Tariff (incl. GST)</b>
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<b>Daily supply charge</b>	107.80 c/day
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#### Peak consumption

All consumption usage per month	28.66c/kWh
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<b>Demand charge - Mon - Fri, 3pm - 9pm</b>	298.73 cents per kW per day
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Non-Summer Demand

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per month on the maximum kW demand for all usage.

<b>Season 2 electricity charges - (01-Dec - 31-Mar)</b>	<b>Tariff (incl. GST)</b>
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<b>Daily supply charge</b>	107.80 c/day
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#### Peak consumption

All consumption usage per month	28.66c/kWh
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<b>Demand charge - Mon - Fri, 3pm - 9pm</b>	1,197.41 cents per kW per day
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Summer Demand

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per month on the maximum kW demand for all usage.

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

### Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	6.70 c/kWh