

**CovaU Pty Ltd**

- No contract term
- Single rate

- Call 1300 689 866
- [covau.com.au](https://covau.com.au)

**Estimated electricity cost**

|               |                             |                                                                   |
|---------------|-----------------------------|-------------------------------------------------------------------|
| 1 person      | <b>LOW</b><br>7.2 kWh/day   | <b>\$1,400/year</b><br>No discount conditions apply to this offer |
| 2 to 3 people | <b>MED</b><br>11.8 kWh/day  | <b>\$2,070/year</b><br>No discount conditions apply to this offer |
| 4+ people     | <b>HIGH</b><br>15.5 kWh/day | <b>\$2,620/year</b><br>No discount conditions apply to this offer |

**Features**

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 689 866 and quote this Offer ID **COV728959MR**.

**Offer details**

|                      |                      |
|----------------------|----------------------|
| <b>Distributor</b>   | Citipower            |
| <b>Offer type</b>    | Market offer         |
| <b>Fuel type</b>     | Electricity          |
| <b>Customer type</b> | Residential          |
| <b>Release date</b>  | 19-03-2026           |
| <b>Expiry date</b>   | Contact the retailer |

**Offer eligibility**

This offer is available to residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For more details about the eligibili... more details below

**Discounts and incentives****Guaranteed discounts**

(incl. GST)

**Guaranteed Discount on total usages**

Percentage of usage: 5.00%

Discounts applied to GST inclusive energy usage charges. No discount will apply to the GreenPower component.

**Incentives****Refer a Friend**

\$50 credit applied to you and your friends account if you signup using a Refer a Friend link from an existing CovaU customer. Applies to new customers only who switch their electricity to CovaU. T&Cs apply, refer to <https://covau.com.au/refer>.

**Contract details**

|                           |                  |
|---------------------------|------------------|
| <b>Contract term</b>      | No contract term |
| <b>Cooling off period</b> | 10 business days |

|                                  |                                                                                                                                                                                                                                                                                   |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Eligibility criteria</b>      | This offer is available to residential customers who are located within the relevant distribution area with the appropriate network tariff(s) and metering installation and configuration. For more details about the eligibility criteria, please contact CovaU on 1300 689 866. |
| <b>Prices are not fixed</b>      | We may vary your rates in line with our Terms and Conditions at any time by written notice to you. Notice will be given at least 5 business days prior to the variation.                                                                                                          |
| <b>Contract expiry details</b>   | The agreement continues until terminated by you or us in accordance with our Market Retail Terms & Conditions                                                                                                                                                                     |
| <b>Full terms and conditions</b> | See our full terms and conditions to <a href="http://www.covau.com.au">www.covau.com.au</a> for details.                                                                                                                                                                          |
| <b>ESC licence information</b>   | Electricity and gas retail licence under CovaU Pty Ltd                                                                                                                                                                                                                            |

## Fees

|                                                                                                                                                                                                                                                                                                                | (incl. GST)                      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
| <b>Connection fee</b>                                                                                                                                                                                                                                                                                          | <b>Flat rate: \$39.95</b>        |
| \$39.95 (incl. GST) Special Meter Read fee. This fee is passed through from your distributor and may vary.                                                                                                                                                                                                     |                                  |
| <b>Disconnection fee</b>                                                                                                                                                                                                                                                                                       | <b>Flat rate: \$49.32</b>        |
| \$49.32 (incl. GST) fee may apply when your property is disconnected. This fee is passed through from your distributor and may vary.                                                                                                                                                                           |                                  |
| <b>Reconnection fee</b>                                                                                                                                                                                                                                                                                        | <b>Flat rate: \$48.60</b>        |
| \$48.60 (incl. GST) fee may apply when your property is reconnected. This fee is passed through from your distributor and may vary.                                                                                                                                                                            |                                  |
| <b>Direct debit dishonour payment fee</b>                                                                                                                                                                                                                                                                      | <b>Flat rate: \$2.75</b>         |
| \$2.75 (incl. GST) Direct Credit or Debit dishonour payment fee                                                                                                                                                                                                                                                |                                  |
| <b>Credit card payment processing fee</b>                                                                                                                                                                                                                                                                      | <b>Percentage of bill: 0.73%</b> |
| A 0.73% (incl. GST) fee may apply to payments made by debit and credit cards.                                                                                                                                                                                                                                  |                                  |
| <b>Other fee</b>                                                                                                                                                                                                                                                                                               | <b>Flat rate: \$1.75</b>         |
| \$1.75 (incl. GST) Paper Bill Fee.                                                                                                                                                                                                                                                                             |                                  |
| <b>Additional information</b>                                                                                                                                                                                                                                                                                  |                                  |
| You must pay us any fees your distributor passes through to us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional fees that may apply, please visit <a href="http://www.covau.com.au/additionalfees">www.covau.com.au/additionalfees</a> |                                  |

## Billing details

|                        |                                                        |
|------------------------|--------------------------------------------------------|
| <b>Bill frequency</b>  | 1 month                                                |
| <b>Payment options</b> | Please contact the retailer to discuss payment options |

## Offer rate and details

Local time

| Electricity charges - Peak (All year) | Tariff (incl. GST) |
|---------------------------------------|--------------------|
| <b>Daily supply charge</b>            | 93.25 c/day        |
| <b>Peak consumption</b>               |                    |
| All consumption usage per day         | 42.54c/kWh         |

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

|                                        | Tariff     |
|----------------------------------------|------------|
| <b>Current retailer feed-in tariff</b> | 4.90 c/kWh |

### GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

| Option          | Description                                                                                                                                 | Price (incl. GST)  |
|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 50% GreenPower  | For an extra 2.75c /kWh inc. GST 50% of your usage will come from GreenPower Providers. No discount will apply to the GreenPower component. | 2.75 cents per kWh |
| 100% GreenPower | For an extra 5.5c /kWh inc. GST 100% of your usage will come from GreenPower Providers. No discount will apply to the GreenPower component. | 5.50 cents per kWh |

Climate zone 6: Mild temperate