Pacific Blue Retail

No contract term
Single rate

Call 133 669
www.pacificblue.com.au

Estimated electricity cost

1 person	**LOW** 7.2 kWh/day	$970/year No discount conditions apply to this offer
2 to 3 people	**MED** 11.8 kWh/day	$1,330/year No discount conditions apply to this offer
4+ people	**HIGH** 15.5 kWh/day	$1,630/year No discount conditions apply to this offer

Features

- **No direct debit payment required**
- **No pay on time discount**
- **No green power**
- **No fixed price contract**
- **Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **133 669** and quote this Offer ID **PA1522029MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	09-01-2024
Expiry date	Contact the retailer

Offer eligibility

This offer is only available to small customers with an applicable network tariff.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is only available to small customers with an applicable network tariff.
Prices are not fixed	Prices are variable and may be varied by notice to you. We will provide you with information about any variations to your prices in accordance with Energy Laws. A network tariff change may be required if you have a solar system installed.
Contract expiry details	Our market agreement is ongoing and may be ended by you or us in accordance with the terms of our agreement.
Full terms and conditions	This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at https://pacificblue.com.au/terms-and-conditions. For further information about this offer, our market terms or solar feed-in eligibility, call Pacific Blue Retail on 133 669.
ESC licence information	Electricity and gas retail licence under Pacific Blue Retail Pty Ltd

Fees

	(incl. GST)
Payment processing fee	**Percentage of bill: 0.60%**

For payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.

Other fee **Percentage of bill: 0.75%**

For payments made by AMEX or any other payment where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.

Other fee **Flat rate: $7.50**

This fee will apply if a direct debit, credit card or cheque payment is dishonoured or reversed.

Reconnection fee **Flat rate: $44.85**

$44.85 (inc. GST) Standard rates apply during business hours. Fees may vary and will be quoted on request.

Disconnection fee **Flat rate: $45.52**

$45.52 (inc. GST) Standard rates apply during business hours. Fees may vary and will be quoted on request.

Other fee **Flat rate: $2.75**

COMMS Type 3-4 metering charge (if applicable) per meter per day. Additional fees may apply for the recovery of amounts connected with meter service provision and the installation of a new meter at your Supply Address.

Other fee **Flat rate: $3.30**

Paper bill fee $3.30 (inc. GST) for each paper bill.

Other fee **Flat rate: $0.00**

Usage aggregated according to Australian Eastern Standard Time (AEST). Your usage may be adjusted for local time (Australian Daylight Savings Time). Further information on our charges is available at: http://pacificblue.com.au/additional-charges

Additional information

There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges - Peak (All year)	**Tariff (incl. GST)**
Daily supply charge	112.20 c/day
Peak consumption	
All consumption usage per day	21.51c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Premium feed-in tariff	60.00 c/kWh
Current retailer feed-in tariff	4.90 c/kWh

Climate zone 6: Mild temperate