

**Tango Energy**

No contract term

 Call **1800 010 648** tangoenergy.com**Estimated gas cost**

1 person

LOW

92 MJ/day

\$1,340/year

No discount conditions apply to this offer



2 to 3 people

MED

159 MJ/day

\$1,960/year

No discount conditions apply to this offer



4+ people

HIGH

201 MJ/day

\$2,350/year

No discount conditions apply to this offer

Features**No direct debit payment required****No pay on time discount****Fixed price contract****Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 010 648** and quote this Offer ID **TAN479706MR**.

Offer details

Distributor	Australian Gas Networks
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	01-07-2023
Expiry date	31-07-2023

Offer eligibility

This offer is available to new residential customers only in the stated distribution area with an eligible meter type.

Discounts and incentives**Incentives****Account Credit**

You will receive a \$150 (incl. GST) credit towards your gas account. This one-off credit will appear on your first gas bill and is non-refundable.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to new residential customers only in the stated distribution area with an eligible meter type.
Prices are fixed	
Contract expiry details	Your gas rates (daily supply charge and usage rates) are fixed until at least 31st May 2024, subject to the above eligibility criteria. We will notify you about any variations to your prices in accordance with Energy Laws.

Full terms and conditions

This contract is ongoing and may be terminated by you or us in accordance with the terms of our Market Agreement. The full terms and conditions applicable to this offer are available at <http://tangoenergy.com/terms-and-conditions>. For further information about this offer or our market terms, call Tango Energy on 1800 010 648.

ESC licence information Electricity and gas retail licence under Pacific Blue Retail Pty Ltd

Fees

(incl. GST)

Other fee **Flat rate: \$0.00**

There are no exit fees associated with this offer. We may vary the Charges and fees at any time by notice to you, including by message on your bill. Details about Charges and fees are set out under the terms and conditions of your Market Agreement.

Payment processing fee **Percentage of bill: 0.60%**

For payments made by MasterCard or Visa where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.

Payment processing fee **Percentage of bill: 0.75%**

For payments made by AMEX or any other payment where we incur a merchant services fee. Not applicable to direct debit payments by credit card or debit card.

Other fee **Flat rate: \$7.50**

This fee will apply if a direct debit, credit card or cheque payment is dishonoured or reversed.

Reconnection fee **Flat rate: \$103.40**

\$103.40 (incl. GST) Standard rates apply during business hours. Fees are set by your distributor or metering coordinator and will be quoted when requested.

Disconnection fee **Flat rate: \$89.10**

\$89.10 (incl. GST) Standard rates apply during business hours. Fees are set by your distributor or metering coordinator and will be quoted when requested.

Other fee **Flat rate: \$3.30**

Paper bill fee \$3.30 (incl. GST) for each paper bill.

Other fee **Flat rate: \$11.33**

Special Meter Read Metropolitan

Other fee **Flat rate: \$15.62**

Special Meter Read Non Metropolitan

Additional information

Further information on our fees and charges is available at: <http://tangoenergy.com/additional-charges>

Billing details

Bill frequency 2 months

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Gas charges - General Usage Rate (All year) **Tariff (incl. GST)**

Daily supply charge 110.00 c/day

Consumption

First 27.40 MJ usage per day 3.19c/MJ

Next 21.90 MJ usage per day 2.81c/MJ

Remaining usage per day 2.53c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.

